

Public Input to the FCC
Telecommunications Relay Service Docket CG 03-123, 06-181
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My name is Jon Kessel, and I'm a third-year student at Gallaudet. VRS service hasn't been bad so far. I like it. But the 24 hour a day/7 day a week service doesn't seem to be followed. Sometimes I call at 2:00 o'clock in the morning and I wait. Sometimes it will be 5 or ten minutes before I get a response. You know, 2, 3:00 in the morning it's not that reliable. I can't really depend on VRS at that time in the morning.

In terms of the TV shows, as others have said before me, some of the shows do not provide captioning or they freeze or some are "grandfathered", like the older shows, so they are not captioned. But I would like to see everything captioned so that we can have that equal access and enjoyment as well. I have hearing friends who will be commenting about shows that they saw and I won't be able to talk about it with them because I didn't get the information. They weren't captioned. So I would like to see that happen. Thank you.

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